



# INFINITI FIRE & SAFETY SOLUTIONS

## FIRE & SAFETY ENGINEERS

**IT'S ALWAYS BETTER TO BE SAFETY CONSCIOUS**

### **QUALITY POLICY**

**Infiniti Fire & Safety Solutions** is committed to providing services. Which will meet the needs of the Company and its clients in achieving their respective business objectives. Each of the Company's employees is given both individual and collective responsibility for the achievement of the objectives of this policy.

The Company's business management system is considered to be a dynamic system and will be amended in accordance with the changing needs of the Company and its clients. This will include the operation of continuous improvement processes to achieve ongoing improvement in the quality of service provided.

The business management system is built upon a number of straightforward business processes so as to be easily understood and effectively implemented by all personnel within the Company.

#### **Infiniti Fire & Safety Solutions will:**

#### **TURNKEY PROJECT, AMC, ENGINEERING, DESIGNING, SUPPLY, INSTALLATION, TESTING & COMMISSIONING OF FIRE PROTECTION & DETECTION SYSTEM & CONDUCT FIRE & SAFETY AUDIT.**

- Meet the needs and exceed the expectations of its customers in order to achieve customer satisfaction at all stages of the service delivery.
- Maintain a Business Management System which is compliant with and assessed against ISO 9001:2015.
- Use the Quality Management System as a practical and commercially effective value-adding tool.
- Enhance the Company's integrity and reputation through continual improvement at all levels of the business.
- Establish Quality Objectives annually at Management Review Meetings and will communicate and monitor their effectiveness at regular intervals throughout the year, through team meetings and regular management meetings
- Meet employee expectations through communication, training and advancement.
- Regularly review this Quality Policy and our business management system to ensure its continued suitability and effectiveness throughout the business.
- The Proprietor is ultimately responsible for the effective communication of this Policy and operation of the business management system. In order to demonstrate the Company's commitment to achieve this goal the Managing Director has been appointed Company Quality Management Representative to manage and control the system.



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Being a client centric organization, we always try our level best to offer reliable services. We have achieved a respectable position in the industry, riding high on the proficiency with which we offer dependable services that are accurately carried out to give complete satisfaction to our esteemed clients all over the country. Apart from this, we follow just business ethics and ensure transparent & honest trade dealings that have strengthened our foothold in the market. For the convenience of our clients, we offer them hassle free and numerous modes of payment to choose. Since the establishment of our organization we are well-known among our prestigious clients because of our organizational policies that include timely delivery, ethical business practices, wide distribution network and transparent dealing.

**Infinity Fire & Safety Solutions** and the entire team with associates are creative in Concept, Functional in operation & most cost effective in installation while serve the customers with best quality Products, More efficient, reduce Maintenance down time, Serve the customer in stipulated time period & fulfill all their requirements with precision & stringent quality control.

We perform our assigned tasks in accordance with the customer's requirements and conditions.

- **We deliver the product that our customers require.**
- **As a minimum, we shall meet the requirements of NS-EN ISO 9001:2015(AB-CAB/IAF)**
- **We shall be certified or accredited in according to relevant standards.**
- **We shall provide reliable consultation support & innovative solutions.**
- **We shall document our quality.**
- **Our Employee, Vendors & contractor are our most important resource.**

We will achieve this through continuous improvement of all processes and systems established in each organization.

Each **Infinity Fire & Safety Solutions** company shall establish its own objectives in order to comply with Each **Infinity Fire & Safety Solutions** overall policy and values.

**SHIRISH BHAISARE**

**(Proprietor)**

**M/s Infiniti Fire & Safety Solutions**

